

CONSUMER PRE-CONTRACTUAL INFORMATION AND RIGHT OF WITHDRAWAL FOR DISTANCE AND OFF-PREMISES CONTRACTS

as per article 49, section 4, Legislative Decree no. 206/2005

Dear Customer,

we hereby inform you that with regard to the contract that may be concluded between you and Fumeo Carlo snc di Enrico e Carlo Fumeo (hereinafter referred to as *Fumeo Carlo*"), you have the right of withdrawal without cause, to be exercised within 14 days starting from the date of execution.

The withdrawal period referred to in previous paragraph shall expire after fourteen days from:

- a) in the case of contracts for the supply by *Fumeo Carlo*, of digital content which is not supplied on a tangible medium, the day of the conclusion of the contract;
- b) in the case of sales contracts, the day on which you or a third party other than the carrier and indicated by you, acquires physical possession of the goods;
- c) in the case of multiple goods ordered by you in one order and delivered separately, the day on which you or a third party other than the carrier and indicated by you acquires physical possession of the last good;
- d) in the case of delivery of a good consisting of multiple lots or pieces, the day on which you or a third party other than the carrier and indicated by you, acquires physical possession of the last lot or piece;
- e) in the case of contracts for regular delivery of goods during a defined period of time, the day on which you or a third party other than the carrier and indicated by you acquires physical possession of the first good.

The right of withdrawal must be exercised by means written notice in which you must declare your decision to withdraw from the relevant contract, to be addressed via mail or email to: **Fumeo Carlo snc di Enrico e Carlo Fumeo** Via Filippo Gervino, 41 - 20823 Lentante sul Seveso MB, tel: 0362 563292, e-mail: ordini@fumeocarlo.com. For this purpose, you may use, even if it is not mandatory, the model withdrawal form available in our website.

You may withdraw from the contract by using the withdrawal function displayed on the online interface of our website www.fumeocarlo.com. Should you use such a withdrawal function, therefore we will send to you an acknowledgement of receipt of the withdrawal on a durable medium, including its content and the date and time of its submission, without undue delay. In addition to the possibilities referred to in this paragraph, you have the option to electronically fill in and submit the model withdrawal form available in our website www.fumeocarlo.com or any other unequivocal statement.

In order to comply with the withdrawal time limit it is sufficient that your withdrawal statement is sent before the relevant deadline as previously indicated, expires.

Should you withdraw from the contract, therefore all payments received from you, including, if applicable, the costs of delivery, will be reimbursed (please, be informed that, notwithstanding, we shall not be required to reimburse the supplementary costs, if you have expressly opted for a type of delivery other than the least expensive type of standard delivery offered by us) without undue delay and in any event not later than fourteen days from the day on which we are informed of your decision to withdraw from the contract.

Such a reimbursement will be carried out by us using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise and provided that you does not incur any fees as a result of such reimbursement.

Unless we have offered and agreed to collect the goods ourself, with regard to sales contracts, you shall send back the goods or hand them over to *Fumeo Carlo* or to a person authorised by us to receive the goods, without undue delay and in any event not later than fourteen days from the day on which you have communicated your decision to withdraw from the contract to *Fumeo Carlo* The deadline shall be met if you send back the goods before the period of fourteen days has expired. You shall only bear the direct cost of returning the goods unless we have agreed to bear them.

In such a case:

. we may withhold the reimbursement until we have received the goods back, or until you have supplied evidence of having sent back the goods, whichever is the earliest;

. goods must be delivered to *Fumeo Carlo* at his premises located in Via Filippo Gervino, 41-20823 Lentante sul Seveso MB unless *Fumeo Carlo* have detected you the person authorised by *Fumeo Carlo* to receive the goods and the relevant address the goods must be delivered to.

Should we have offered and agreed to, in case of withdrawal, collect the goods ourself or by means a person authorised by us to collect the goods, we will contact you in order to agree and schedule the collection of the goods. The direct costs of collection of the goods shall be borne by *Fumeo Carlo* and you shall only be liable for any diminished value of the goods resulting from the handling of the goods other than what is necessary to establish the nature, characteristics and functioning of the goods.

Exhibit 1: Model withdrawal form